

OVERVIEW

This document reviews the significant enhancements to DentaLab for QuickBooks (DQB) in 2009 Release XVIII -000 in April based on requests and suggestions from users of the system as well as the technical support staff. Here is a summary list:

Preferences by Item

- Doctor Preferences by Item will be new tab for Customer records
- Will be available from new tab in Case Entry for viewing/editing
- Will print below item on work ticket whenever item is in case
- Standard work tickets have this new feature; can be added to custom work tickets
- Previous tabs for Preferences will now say Preferences by Work Center

Basic Lists Items - New Format

- 3 Tabs for Scheduling, Technician Productivity, Purchase Orders
- Scheduling will include default work center, preassigned technician, schedule factor, schedule days, constant units
- Technician Productivity will include default piece rate, grid for technician/item rates, incentive tasks button
- Purchase Orders will include default vendor for item

Activity Logs for Customers

- Available from Actions menu in Customer List
- For Customer Relationship Management (CRM)
- Will record entry, edit and alert dates, entry and edit by
- Will record topic up to 30 characters and memo up to 600
- Search by entry date range, alert date range, full/partial topic
- Matching records shown in grid, can be edited
- Print option for records in grid
- Recommended topics: marketing, billing, quality, special requests

New Reports – Sales Review tab in Report Center

- Selection by range of invoice dates
- Sales by Product Group
- Sales by Customer Group
- Sales by Item Summary in Customer Group
- Sales by Work Center
- For each billed item, with totals by chosen group:

Invoiced Sales	Adjustment Sales	Remakes (Lost Revenue)
Count \$	Count \$ %	Count \$ %

Welcome Screen

- **Text changed to reflect latest versions of system**
- **Differentiation of Starter vs. Standard systems**
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Introduction of Starter Version

- **New subset of standard version designed for small labs**
- **Limited to single station**
- **Customization limited to work tickets**
- **New simplified Home Page-see website in Products**
- **See March 2009 Newsletter or Flyer for feature description**
- **Both standard and starter systems will be on trial CD**
- **Will have lower license fee and monthly support fee**