

This document reviews the significant enhancements to DentaLab for QuickBooks (DQB) in the 2021 July Release 1.67 based on requests and suggestions from users of the system as well as the technical support staff.

The following are available in both DQB Starter and Standard:

DQB Sequencing of Local Route Stops for Pickup & Delivery

In the Pickup & Delivery Reports options (available from the Customer action menu and the Customer Center), you can now sequence the stops for each local route. A Stop column has been added to the report.

The sequence can be easily changed whenever needed for the best efficiency and/or to meet customer requests. Included in the report are the cases scheduled to be delivered, the pickups requested, and the customers that have requested pickups every work day.

DQB Capture of Errors with Messages (New)

The errors that can be encountered when using DQB can be detected by the program or your computer hardware/network as well as QuickBooks, Windows and SQL Data Management. For most of these, the technical details have been displayed along with a button to send the message to Mainstreet's weblog.

This new feature captures some of the most frequent errors and first presents an explanation or message that will be easier to understand and resolve. You will still be given the option to send the technical message to Mainstreet.

DQB Customer Mailing Label (New)

Currently labels with addresses are based on cases. We have added to the Basic Lists and Customer Center Customer List action menu an option to provide for a mailing label for the selected customer.

Initially, the label size is 2 x 4 for use on a continuous label printer. The label will include From: for the lab name and address and To: for the customer ship-to name and address. You can request customization of this label.

DQB Call List: Add Date Range

For the current Call List, the date used is the case Enter Date. We have added the ability to request a range of dates.

QB Inactive Customers

In DQB Case Entry and Invoicing (Single, Batch, Sequenced Batch), the program will determine if the customer has been set to Inactive in QuickBooks. If it has, the transaction will not continue and an alert will be issued:

This customer has been set to Inactive in QuickBooks. Your request can not be completed.

If invoicing, the message will also say: Invoice for case # _____ cannot be created.

NOTE: Before setting a customer to Inactive status in QuickBooks, be sure to determine whether all cases for the customer have been completed. In DQB, you can set the status and customer criteria in the Case List to find and review them.

The following are available only in DQB Standard:

DQB Case Alerts/Communications Report (New)

Currently the case alerts/communications are available only in Case Entry. We have added a new Case Report for Case Alerts/Communications. In the top criteria section, you will have these selections:

Case Communications Option to include only those marked Case Alert

Date Range _____ to _____

The report will use the latest entered/edited date to select.

The report will provide these details: Customer, Case #, Entered, Edited, Entry By, Spoke To, Patient, Teeth, Short Memo, Communication/Alert Memo

DQB Daily Schedules: Grid View Added

DQB now has three graphic presentations for the work schedules, one for the Master Schedule in which the selected work center calendar is presented, another for the Weekly Schedule that lists all work centers for the week, and a third for the Daily Schedule with options to choose work center(s), status and technician. You can choose to show the Daily Schedule with panes or in a grid view.

DQB Special Items Reports: Add Case Status

For Special Items by Product Group and Special Items by Customer Group, a column has been added for Case Status to the right of Case #.